

About us

The professional advisory service for migrants (Beratungsfachdienst für MigrantInnen) is a consulting service which advocates their representation of interest. The Service is being directed by an organized institution named Diakonisches Werk Potsdam e.V. which is commissioned by the Protestant Church. The very center of our work is to help all humankind, fully independently of any statuses of residence, citizenships, religious beliefs, gender, age or ethical beliefs. We support in single cases, support volunteers, offer schoolings and do networking.

Our aims & goals

With the help of migrants, we intend to support migrants and we stand up,

- to help them assert their rights
- to help them seeking/finding a life perspective
- to support them in difficult living circumstances
- to promote equal participation in social life
- independently and with dignity
- to assist them strengthen their independence and responsibilities
- counteracting racist and discriminating tendencies
- to help citizens and institutions to get or deepen a better understanding for the migrants' situation

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Our advice is free and confidential. We provide competent, independent and neutral advise. All employees, advisors, language mediators and volunteers are bound to confidentiality.

We advice in German, English, French, Russian and Spanish. For all other relevant languages, especially Arabic and Farsi, we work with language translators.

Welcome



Professional advisory service for migrants:

Rudolf-Breitscheid-Straße 64 (rear building)  
14482 Potsdam



Phone: 0331-2008381  
Fax: 0331-2008382

E-Mail: [fluechtlingsberatung@dwpotdam.de](mailto:fluechtlingsberatung@dwpotdam.de)

Open office hours:

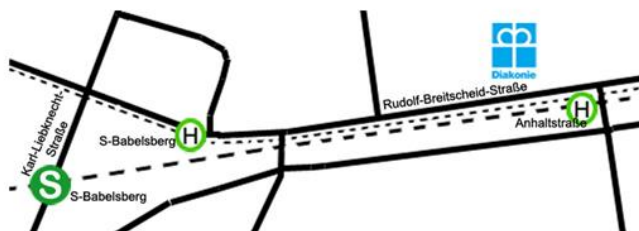
Tuesdays: 9:00 – 12:00 and 13:00 – 16:00  
Thursdays: 9:00 – 12:00 and 13:00 – 16:00

Appointments can be arranged on  
Monday, Wednesday and Friday

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Approach:

Tram 99 and 94: stop Anhaltstraße  
S-Bahn S7: stop S-Bahnhof Babelsberg



**Diakonie**   
Potsdam  
Beratungsfachdienst  
für Migrant\*innen

**ADVISE**  
**SUPPORT**  
**ORIENTATE**



## Consulting services for migrants in Potsdam

### Our offer

Our professional advisory service includes consulting service according to the Landesaufnahmegesetz (Fabera) and migration counselling for adult migrants (MBE)

### Advice for the following subjects

- ⇒ Asylum procedure and questions concerning the residency
- ⇒ Dublin procedure and case of hardship procedures (Härtefallverfahren)
- ⇒ Covering the needs of vulnerable persons
- ⇒ Questions of healthcare and psychosocial issues
- ⇒ Financial and social security
- ⇒ Support for integration processes
- ⇒ Housing and accommodation
- ⇒ Schooling, work, language, qualification
- ⇒ Family reunion
- ⇒ Child care / Kindergarten

### We help to make contact to

- ⇒ Lawyers
- ⇒ Human rights organizations
- ⇒ Specialized counselling facilities
- ⇒ Offerings in Potsdam
- ⇒ Volunteer(s)

### We accompany

- ⇒ if necessary, to speak to authorities and institutions

## Contact persons



Annina Beck, Tel: 0331-237 00 890  
E-Mail: a.beck@dwpotdam.de

Cyrielle Fernández, Tel: 0331-200 83 80  
E-Mail: c.fernandez@dwpotdam.de

Christiane Guse, Tel: 0331-237 00 879  
E-Mail: c.guse@dwpotdam.de

Ina Stiebitz, Tel: 0331-200 77 941  
E-Mail: i.stiebitz@dwpotdam.de

Andrea Vergara Marin, Tel: 0331-200 77 942  
E-Mail: a.vergara@dwpotdam.de



Uta Amme, Tel: 0331-200 77 940  
E-Mail: u.amme@dwpotdam.de



Katrin Böhme, Tel: 0331-704 48 822  
E-Mail: k.boehme@dwpotdam.de

## Consulting services for Employees, volunteers and active people working with migrants

- ⇒ in group accommodations and Community apartments (Wohnungsverbänden)
- ⇒ Social services and people working in the social fields on migration-specific questions
- ⇒ Citizens engaged in voluntary work
- ⇒ Autonomous migrant organizations
- ⇒ People working in housing associations
- ⇒ Parish communities
- ⇒ Welcoming initiatives, District projects

### Our Offering

- ⇒ Advice for subject-specific questions
- ⇒ Collegial advice for individual cases
- ⇒ Specialist support of volunteers
- ⇒ Offer of training and information school events
- ⇒ Networking support
- ⇒ Intercultural opening support

the professional advisory service for migrants is supported by



sowie Engagierte und Ehrenamtliche der Stadt Potsdam